

CoC System Performance Measures

Source: Nashville–Davidson County HMIS

Reporting Period: 10/1/2019–9/30/2020



How many **people are experiencing homelessness** in Nashville–Davidson County?

- 2020 PIT Count: **1432** Sheltered, **584** Unsheltered
- Unduplicated annual count in HMIS: **995** Sheltered



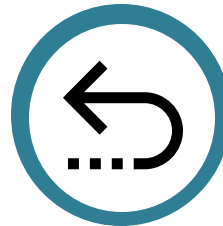
How many people who were experiencing homelessness **moved into or retained permanent housing**?

- From Street Outreach: **21% moved into permanent housing**
- From Emergency Shelter, Safe Haven, Transitional Housing, or Rapid Rehousing: **67% moved into permanent housing**
- From Permanent Housing: **95% retained permanent housing**



How many people served were experiencing homelessness **for the first time**?

- In Emergency Shelters, Safe Havens, and Transitional Housing: **621 people**
- In Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing: **1180 people**



How many people **became homeless again** within 2 years after moving into permanent housing?

- **21%** of **Street Outreach** clients who exited to permanent housing returned to homelessness.
- **21%** of **Emergency Shelter** clients who exited to permanent housing returned to homelessness.
- **15%** of **Transitional Housing** clients who exited to permanent housing returned to homelessness.
- **14%** of **Permanent Housing** clients who exited to permanent housing returned to homelessness.



On average, for **how many days** do people in Nashville experience homelessness?

- **Average Days Homeless** for people who stayed in Emergency Shelters, Safe Havens, or Transitional Housing: **197 days**
- **Average Days Homeless** for people who stayed in Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing (before their Permanent Housing move-in date): **643 days**



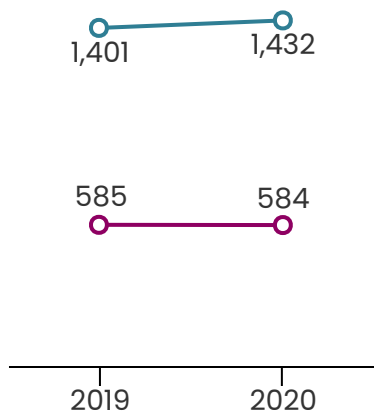
How many people in CoC-funded programs **gained income**?

- **Stayers** (people who have not yet exited CoC-funded programs): **351 people** gained income
- **Leavers** (people who have exited CoC-funded programs): **96 people** gained income

Number of People Experiencing Homelessness

Point-in-Time (PIT) Count of Persons Experiencing Homelessness

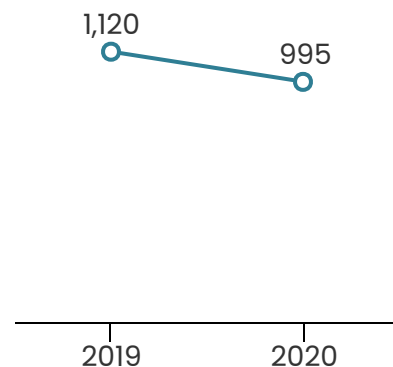
These numbers are based on the annual count of people experiencing **sheltered** (Emergency Shelter, Safe Haven, and Transitional Housing) and **unsheltered homelessness**, conducted each year on **one night** during the last ten nights of January.



From 2019 to 2020, there was a **2% increase in the sheltered count** and a **<1% decrease in the unsheltered count**, accounting for a **2% total Point in Time Count increase**.

Annual Count of Persons Experiencing Sheltered Homelessness

This measure includes clients who were experiencing **sheltered homelessness** based on the data from each client's "Prior Living Situation" response at Project Start in HMIS. This is the unduplicated number for the reporting period - not a one-night snapshot.



Based on HMIS data, there was an **11% decrease** in people experiencing sheltered homelessness from 2019 to 2020.

Gaps

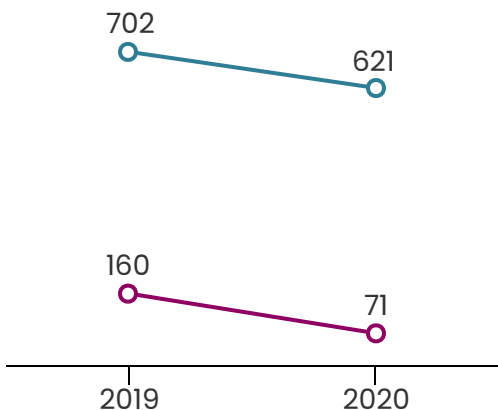
The Point in Time Count notably does **not** include people who are doubled up, couch surfing, living in motels, or in institutions such as jails or hospitals and who were experiencing homelessness prior to entry or admission. This significantly reduces the scope of this particular methodology.

The Annual Count based on HMIS data is also an under-representation of people experiencing sheltered homelessness. In 2019 and 2020, HMIS data represented only **the 8% of Nashville's Emergency Shelter beds at HMIS Participating Agencies**.

Number of Persons who Became Homeless for the First Time

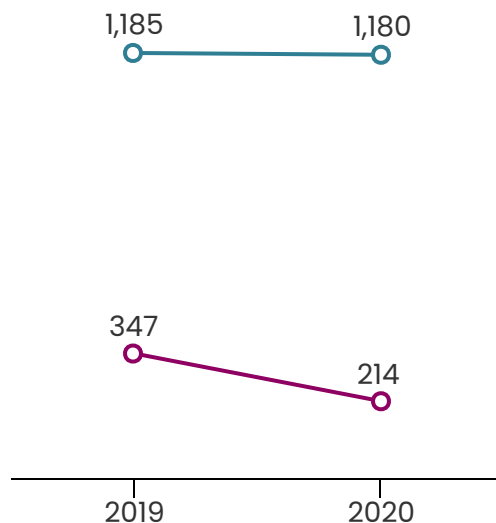
This measures the number of people entering the homeless system through a) **Emergency Shelter, Safe Havens, and Transitional Housing** - or b) **Emergency Shelters, Safe Havens, Transitional Housing, Permanent Housing**. The measure determines whether people have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Persons entering **Emergency Shelters, Safe Havens, and Transitional Housing** with no prior HMIS enrollments



There was a **12% decrease** in people entering Emergency Shelters, Safe Havens, and Transitional Housing who were experiencing homelessness for the first time.

Persons entering **Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing** with no prior HMIS enrollments



There was a **<1% decrease** in people entering Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing who were experiencing homelessness for the first time.

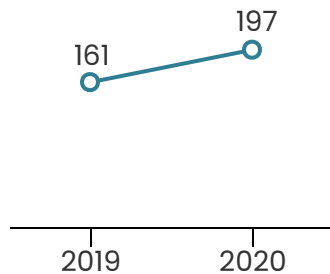
Gaps

The number of clients who entered Emergency Shelters based on HMIS data is an under-representation of people experiencing sheltered homelessness. In 2019 and 2020, HMIS data represented only **the 8% of Nashville's Emergency Shelter beds at HMIS Participating Agencies**.

Length of Time Homeless

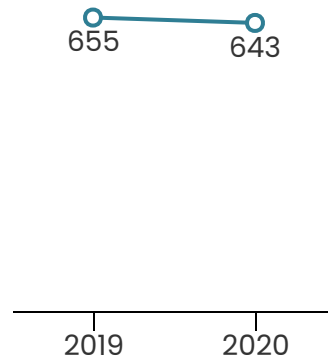
This measures the number of clients active in the report date range across a) **Emergency Shelters** or **Safe Havens** and then b) **Emergency Shelters, Safe Havens, or Transitional Housing**. **The measure looks at** average and median length of time homeless for enrolled clients. This includes time homeless during the report date range as well as prior to the report start date, going back to October, 1, 2012. The goal is to reduce the length of time persons experience homelessness each year.

Average Days Homeless for people that stayed in Emergency Shelters, Safe Havens, Transitional Housing



There was a **22% increase** in average days homeless for people who stayed in Emergency Shelters, Safe Havens, and Transitional Housing.

Average Days Homeless for people that stayed in Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing



There was a **2% decrease** in average days homeless for people who stayed in Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing.

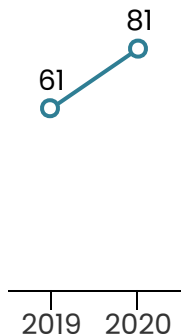
Gaps

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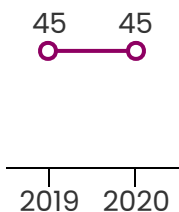
Permanent Housing Destinations

How successful is **Street Outreach (SO)** at helping people obtain permanent housing?

Exits to Temporary or Institutional Destinations



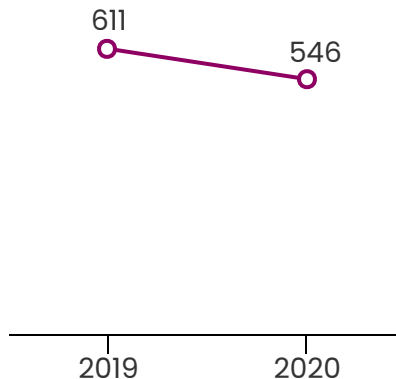
Exits to Permanent Destinations



There was a **21% increase** in people who exited Street Outreach programs to **temporary, institutional, or homeless destinations**. There was **no decrease** in the number of people who exited to **permanent housing destinations**.

How successful are **Emergency Shelter (ES), Safe Haven (SH), Transitional Housing (TH), and Rapid Rehousing (RRH)** programs at helping people obtain permanent housing?

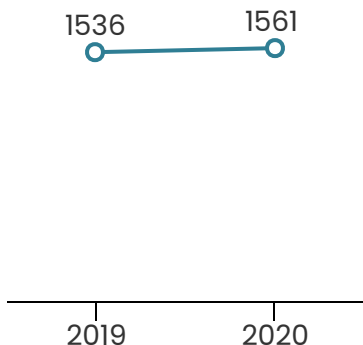
Exits to Permanent Destinations



There was an **11% decrease** in the number of people who exited to **permanent housing destinations**.

How successful are **Permanent Housing** programs at helping people obtain/retain permanent housing?

Permanent Housing Retentions



There was an **5% increase** in the number of people who exited to or retained **permanent housing**.

Gaps

The number of clients who entered Emergency Shelters based on HMIS data is an under-representation of people experiencing sheltered homelessness. In 2019 and 2020, HMIS data represented only **the 8% of Nashville's Emergency Shelter beds at HMIS Participating Agencies**.

Returns to Homelessness

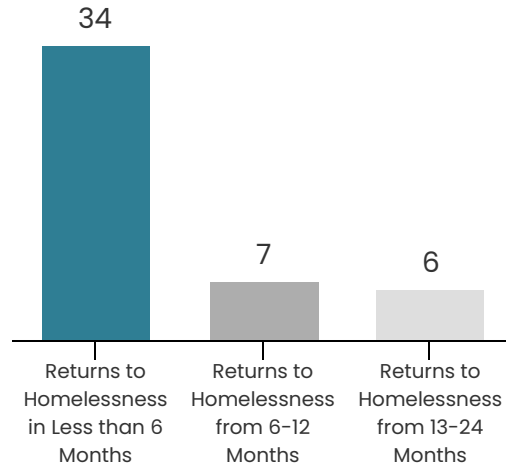
70 people exited Street Outreach to a permanent housing destination 2 years prior to the reporting period.

15 people (21%) returned to homelessness within 2 years.



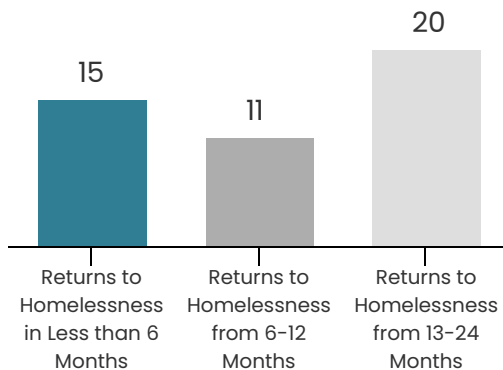
221 people exited Emergency Shelters to a permanent housing destination 2 years prior to the reporting period.

47 people (21%) returned to homelessness within 2 years.



301 people exited Transitional Housing to a permanent housing destination 2 years prior to the reporting period.

46 people (15%) returned to homelessness within 2 years.



425 people exited Permanent Housing to a permanent housing destination 2 years prior to the reporting period.

60 people (14%) returned to homelessness within 2 years.

