



2021 System Performance Measures

Source: Nashville–Davidson County HMIS

Reporting Period: 10/1/2020–9/30/2021



What's the **average number of days** that people are experiencing homelessness?

76 days of homelessness for people who stayed in Emergency Shelters or Safe Haven beds

171 days of homelessness for people who stayed in Emergency Shelters, Safe Havens, or Transitional Housing

1,098 days of homelessness for people who stayed in Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing (prior to their Permanent Housing move-in date)



How many people who were experiencing homelessness **moved into or retained permanent housing**?

331 people exited from Street Outreach programs **to permanent housing** (23% of SO exits)

720 people exited from Emergency Shelters, Safe Havens, Transitional Housing, or Rapid Rehousing programs **to permanent housing** (49% of ES/SH/TH/RRH exits)

1,498 people exited from Permanent Housing programs and **retained permanent housing** (97% of PH exits)



How many people exited programs to permanent housing destinations, then **returned to homelessness**?

	# of exits (2 years ago)	returns in <6 months	returns in 6-12 months	returns in 13-24 months	returns in 2+ years
Exited from Street Outreach programs	42	3 (7%)	1 (2%)	4 (10%)	8 (19%)
Exited from Emergency Shelters	180	20 (11%)	6 (3%)	1 (1%)	27 (15%)
Exited from Transitional Housing	242	20 (8%)	14 (6%)	13 (5%)	47 (19%)
Exited from Safe Haven programs	2	0 (0%)	0 (0%)	1 (50%)	1 (50%)
Exited from Permanent Housing programs	526	20 (4%)	9 (2%)	13 (2%)	42 (8%)



How many people are experiencing homelessness in Nashville?*

1,107 Sheltered Point in Time Count 1/21/21

1,378 Sheltered Unduplicated Count 10/1/20–9/30/21 based on HMIS data**

*Unsheltered PIT Count was not conducted in 2021 due to COVID-19.
**HMIS does not include Nashville Rescue Mission's data, and total shelter capacity was reduced in 2021 due to COVID-19.



How many people served were experiencing homelessness **for the first time**?

979 people entered Emergency Shelters, Safe Havens, and Transitional Housing during the reporting period who had no prior enrollments in HMIS.

1,803 people entered Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing during the reporting period who had no prior enrollments in HMIS.



How many people in CoC-funded programs **gained income**?

32% of **stayers** in CoC-funded programs (people who had not yet exited by the end of the reporting period) increased their total income.

54% of **leavers** (people who had exited by the end of the reporting period) increased their total income.

HUD System Performance Measures

HUD has developed the following seven system-level performance measures to help communities gauge their progress in preventing and ending homelessness. In order to encourage all local service providers to regularly measure and evaluate their progress in meeting the needs of people experiencing homelessness, HUD considers CoCs' System Performance data each year when awarding CoC funding through the CoC NOFO. The System Performance Measures can also be used locally to assess the system's functionality and to identify gaps in services. For CoCs to accurately assess their progress using these measures, they must ensure that their data are as complete and accurate as possible, from data entry to report generation. In order to fully understand and report on these metrics accurately, Nashville's CoC must continue to expand HMIS coverage among provider agencies.

Measure 1: Length of Time Persons Remain Homeless

Desired Outcome: Reduction in the average and median length of time persons remain homeless

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 Months and within 2 years

Desired Outcome: Reduction in the percent of persons who return to homelessness

Measure 3: Number of Homeless Persons

Desired Outcome: Reduction in the number of persons who are homeless

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Desired Outcome: Increase in the percent of adults who gain or increase employment or non-employment cash income over time

Measure 5: Number of Persons who Become Homeless for the First Time

Desired Outcome: Reduction in the number of persons who become homeless for the first time

Measure 6: Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Not applicable to Nashville, only measured in high-performing communities

Measure 7: Successful Placement in Permanent Housing

Desired Outcome: Increase in the percent of persons who exit to an ES, SH, TH, or permanent housing destination.